



QUALITY ASSURANCE POLICY

CCP&D Pty Ltd and CCP&C Pty Ltd known as CC Group has implemented this Quality Assurance Policy to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its clients.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the company to existing clients, potential clients, and independent auditing authorities.

CC Group have made a commitment:

- *to use the principles of ISO9001 to develop and maintain the processes needed to produce a level of construction and project management of consistent standard and high quality at a competitive cost.*
- *to foster good relationships with clients by effective communications and encouraging feedback.*
- *to continually improve the effectiveness of the Integrated Management System.*
- *to document and measure quality objectives and targets through internal audits and management review meetings.*
- *to deliver services in accordance with the specifications of our clients.*
- *that every employee will consistently aim to improve the overall quality of the company products and services.*

Senior management are committed to ensuring all personnel are provided with adequate resources, information, and training to enable all tasks to be undertaken with an output of a high standard of quality.

To achieve and maintain the required level of assurance the Director of CC Group retains responsibility for the Quality Management System with the routine operation controlled by the Quality, Safety and Environmental Systems Manager.

Geoff Christopher
Director

21st February 2025

